





# Family Medicine Center

of the Bitterroot, P.C.

330 North 10th Street, Suite A • Hamilton, MT 59840 • Phone: 363-DOCS(3627) • Fax: 363-3638 • [www.familymedcenter.org](http://www.familymedcenter.org)

## Payment Policy

Thank you for choosing us as your primary care provider. We are committed to providing you with quality and affordable health care. Because some of our patients have had questions regarding patient and insurance responsibility for services rendered, we have been advised to develop this payment policy. Please read it, ask us any questions you may have, and sign in the space provided. A copy will be provided to you upon request.

- 1. Insurance.** We participate in most insurance plans, including Medicare. If you are not insured by a plan we do business with, payment in full is expected at each visit. If you are insured by a plan we do business with but don't have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.
- 2. Co-payments and deductibles.** All co-payments and deductibles must be paid at the time of service. This arrangement is part of your contract with your insurance company. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. Please help us in upholding the law by paying your co-payment at each visit.
- 3. Non-covered services.** Please be aware that some—and perhaps all—of the services you receive may be noncovered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of visit.
- 4. Proof of insurance.** All patients must complete our patient information form before seeing the doctor. We must obtain a copy of your driver's license and current valid insurance to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim.
- 5. Claims submission.** We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not party to that contract.
- 6. Coverage changes.** If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive your maximum benefits. If your insurance company does not pay your claim in 45 days, the balance will automatically be billed to you.
- 7. Payment.** If your payment is made in full at the time of service, a discount will be applied to the balance.
- 8. Nonpayment.** If your account is over 60 days past due, you will receive notification stating that you have two weeks to pay your account in full. Partial payments will not be accepted unless otherwise negotiated. Please be aware that if a balance remains unpaid, we may refer your account to a collection agency and you and your immediate family members may be discharged from this practice. If this is to occur, you will be notified by regular and certified mail that you have 30 days to find alternative medical care. During that 30-day period, our physician will only be able to treat you on an emergency basis.

Our practice is committed to providing the best treatment to our patients. Our prices are representative of the usual and customary charges for our area.

Thank you for understanding our payment policy. Please let us know if you have any questions or concerns.

I have read and understand the payment policy and agree to abide by its guidelines:

\_\_\_\_\_  
Signature of patient or responsible party

\_\_\_\_\_  
Date



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## Prescription Refills

Dear Patient,

We take our commitment to your health seriously and prescribing medicine is an important service we provide to you. For this reason, we ask that you follow these guidelines when refilling your prescription medicines.

- 1. Office visits are almost always required to obtain a prescription drug refill.** The reason for this is to evaluate the particular disease or condition that the drug is treating and also to monitor for any drug side effects.
- 2. We intentionally will give you enough refills of your medicine until we need to see you again.**
- 3. Each prescription will indicate the length of time it is good for and how many times the prescription can be refilled by the pharmacy.** If you take several medicines, we try to synchronize the prescriptions so that they can all be refilled at the same visit in order to use your time more efficiently and your money more effectively.
- 4. When you have one month remaining of your last refill, you need to call and make an appointment to see your doctor.** Sometimes, blood tests are needed before you see your doctor and these should be scheduled as well.
- 5. We generally do not call pharmacy 1-800 numbers for refills.**
- 6. We feel that telephone refills are not the best way of refilling medicine and will only do so as a short term service. We ask that you only request telephone refills in an emergency.**
- 7. Please discuss any concerns with your physician.**



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## ADULT PATIENT HISTORY

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Race/Ethnicities (You may decline to answer, however, please note that different races are associated with different health risk factors) \_\_\_\_\_

Occupation: \_\_\_\_\_

Marital Status: S M W D

Religion: (Optional) \_\_\_\_\_

Ages of Children: \_\_\_\_\_

### FOR WOMEN:

No. of pregnancies: \_\_\_\_\_

No. of deliveries: \_\_\_\_\_

No. of miscarriages: \_\_\_\_\_

Type of contraception: \_\_\_\_\_

Last Pap smear: \_\_\_\_\_

Last Mammogram: \_\_\_\_\_

Last Dexa scan: \_\_\_\_\_

History of abnormal Pap smear: Yes No

### ALLERGIES (meds, foods, pollens)

\_\_\_\_\_  
\_\_\_\_\_

### IMMUNIZATION (Date of last.)

Pneumonia: \_\_\_\_\_

Tetanus: \_\_\_\_\_

Influenza: \_\_\_\_\_

**Do you have any acute or chronic pain?** If so, what pain medications are you taking? \_\_\_\_\_

### CURRENT MEDICATIONS

(Please list all, both prescription and over the counter medications)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### MEDICAL PROBLEMS (If none, so state) YEAR

(Include all hospitalizations, past and present illnesses)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### SURGERIES/PROCEDURES (If none, so state) YEAR

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### FAMILY HISTORY

	Age now	Age at death	Illnesses
Father	_____	_____	_____
Mother	_____	_____	_____
Sister(s)	_____	_____	_____
Brother(s)	_____	_____	_____
Children	_____	_____	_____

### FAMILY HISTORY - Please write in relatives who have had the following:

Allergies \_\_\_\_\_

Arthritis \_\_\_\_\_

Asthma \_\_\_\_\_

Cancer (type) \_\_\_\_\_

Diabetes \_\_\_\_\_

Epilepsy \_\_\_\_\_

Glaucoma \_\_\_\_\_

Heart disease \_\_\_\_\_

High blood pressure \_\_\_\_\_

High cholesterol or lipids \_\_\_\_\_

Mental/emotional problems \_\_\_\_\_

Migraine \_\_\_\_\_

Stroke \_\_\_\_\_

Suicide \_\_\_\_\_

Other inherited diseases \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

### HABITS:

Do you smoke cigarettes? Yes No If yes, how much? \_\_\_\_\_ How long? \_\_\_\_\_

Have you ever smoked cigarettes? Yes No When did you last quit? \_\_\_\_\_

Do you use other forms of tobacco? Yes No What kind? \_\_\_\_\_ How much? \_\_\_\_\_

How many cups of coffee, tea, or cola do you drink per day? \_\_\_\_\_

Total number of beers, glasses of wine, or mixed drinks per week? \_\_\_\_\_

What type of exercise do you get regularly? \_\_\_\_\_ How often? \_\_\_\_\_

How often do you use seat belts? 25% 50% 75% 100%

**Please Fill Out  
Reverse Side**

**MEDICAL PROBLEMS:** Give the year you had the problem or a ✓ if you have it now.

- \_\_\_\_\_ ear trouble
- \_\_\_\_\_ eye trouble
- \_\_\_\_\_ frequent colds
- \_\_\_\_\_ frequent headaches
- \_\_\_\_\_ hayfever
- \_\_\_\_\_ sinus trouble
- \_\_\_\_\_ asthma
- \_\_\_\_\_ lung trouble
- \_\_\_\_\_ tuberculosis
- \_\_\_\_\_ blood cholesterol or lipid elevation
- \_\_\_\_\_ heart murmur
- \_\_\_\_\_ heart trouble
- \_\_\_\_\_ high blood pressure
- \_\_\_\_\_ phlebitis
- \_\_\_\_\_ rheumatic fever
- \_\_\_\_\_ varicose veins
- \_\_\_\_\_ vein problem
- \_\_\_\_\_ bowel trouble
- \_\_\_\_\_ diverticulosis/diverticulitis
- \_\_\_\_\_ gallbladder trouble
- \_\_\_\_\_ hemorrhoids
- \_\_\_\_\_ jaundice/hepatitis
- \_\_\_\_\_ liver trouble
- \_\_\_\_\_ pancreas problem
- \_\_\_\_\_ stomach or duodenal ulcer
- \_\_\_\_\_ breast lumps
- \_\_\_\_\_ DES exposure
- \_\_\_\_\_ hernia
- \_\_\_\_\_ kidney or urinary troubles
- \_\_\_\_\_ menstrual problems
- \_\_\_\_\_ prostate trouble
- \_\_\_\_\_ sexually transmitted diseases
- \_\_\_\_\_ arthritis
- \_\_\_\_\_ gout
- \_\_\_\_\_ back trouble
- \_\_\_\_\_ neck trouble
- \_\_\_\_\_ bone fracture or joint injury
- \_\_\_\_\_ anemia
- \_\_\_\_\_ blood disorder
- \_\_\_\_\_ diabetes
- \_\_\_\_\_ thyroid problems
- \_\_\_\_\_ seizures/epilepsy
- \_\_\_\_\_ neurologic disorder
- \_\_\_\_\_ stroke or paralysis
- \_\_\_\_\_ alcoholism
- \_\_\_\_\_ drug abuse
- \_\_\_\_\_ emotional problem
- \_\_\_\_\_ sexual problems
- \_\_\_\_\_ suicide attempt
- \_\_\_\_\_ cancer
- \_\_\_\_\_ congenital condition
- \_\_\_\_\_ skin disease
- \_\_\_\_\_ weight problem
- \_\_\_\_\_ asbestos exposure
- \_\_\_\_\_ radiation therapy
- \_\_\_\_\_ Any other problems:

\_\_\_\_\_

**SYMPTOMS:** ✓ if you have any of the following:

- \_\_\_\_\_ ear pain
- \_\_\_\_\_ decreased hearing
- \_\_\_\_\_ persistent hoarseness
- \_\_\_\_\_ blood in sputum
- \_\_\_\_\_ frequent cough
- \_\_\_\_\_ shortness of breath
- \_\_\_\_\_ \_\_\_\_\_ on exertion
- \_\_\_\_\_ \_\_\_\_\_ lying flat
- \_\_\_\_\_ chest pains
- \_\_\_\_\_ fainting or dizziness
- \_\_\_\_\_ leg pain when walking
- \_\_\_\_\_ swollen ankles
- \_\_\_\_\_ unusual or irregular heartbeat
- \_\_\_\_\_ abdominal pains
- \_\_\_\_\_ bloody or tarry stools
- \_\_\_\_\_ change in appetite
- \_\_\_\_\_ constipation
- \_\_\_\_\_ diarrhea
- \_\_\_\_\_ difficulty swallowing
- \_\_\_\_\_ indigestion
- \_\_\_\_\_ persistent nausea or vomiting
- \_\_\_\_\_ blood in urine
- \_\_\_\_\_ difficulty controlling urine
- \_\_\_\_\_ pain while urinating
- \_\_\_\_\_ urinating at night (more than 2 times)
- \_\_\_\_\_ discharge from penis
- \_\_\_\_\_ difficulty having erection
- \_\_\_\_\_ urethral discharge
- \_\_\_\_\_ vaginal discharge
- \_\_\_\_\_ breast lumps
- \_\_\_\_\_ nipple discharge
- \_\_\_\_\_ hot flashes
- \_\_\_\_\_ pain with intercourse
- \_\_\_\_\_ leg cramps
- \_\_\_\_\_ muscle weakness
- \_\_\_\_\_ painful joints
- \_\_\_\_\_ bruise easily
- \_\_\_\_\_ memory loss
- \_\_\_\_\_ numbness/tingling
- \_\_\_\_\_ tremor
- \_\_\_\_\_ weakness
- \_\_\_\_\_ change in sleep pattern
- \_\_\_\_\_ feelings of despair
- \_\_\_\_\_ usually nervous
- \_\_\_\_\_ fever
- \_\_\_\_\_ night sweats
- \_\_\_\_\_ usually tired

Your reason for requesting an appointment?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

NAME \_\_\_\_\_